

## Veterinarian

You are responsible for animal examinations for pet adoptions and wellness checkups and distributing pet information. Assist each customer in a friendly and courteous manner.

### **DURING BUSINESS START-UP, COMPLETE THE FOLLOWING.**

1. Remain in your business until the Opening Town Meeting to help with business start-up.
2. Attend the meeting with the CEO and other employees of Purina to learn how to process pet adoptions and pet wellness checkups.
3. Your CEO will describe the procedures to use when clients come to Purina for a wellness checkup or an adoption.
4. Read the **Veterinarian Procedure** sheet to complete wellness/adoptions. You will use this sheet when you work with a client.
5. Read the exam, rabies, body condition, and food recommendations in the examination area flip chart to learn the information that you will share with clients
6. Learn how to conduct an animal examination.

### **DURING FIRST WORK/BREAK ROTATION (AFTER THE NATIONAL ANTHEM) COMPLETE THE FOLLOWING.**

1. The Veterinarian Technician will call you to the exam room and say: "This client is here for an **Adoption**" or a **Wellness Checkup**"
2. Say to the client, "Thank you for coming to the Purina Adoption Center."
3. Read the "**Pet Profile**" card out loud.
4. Say to the client, "Today, I will perform a body condition exam, give a rabies vaccination, demonstrate why Purina food is the most trusted, and recommended food for your pet."
5. Conduct the examination as follows.
  - a. You will use the animal on the exam table that the Veterinary Technician has placed there. (If there is no animal on the table, pull the animal that matches the Pet Profile Card.)
  - b. Look at the eyes, ears, and feel the teeth.

- c. Check the heart with the stethoscope.
  - d. Read the “**Exam**” from the laminated sheet.
  - e. Read “**Rabies**” from the laminated sheet.
  - f. Give pretend Rabies vaccination and complete “Rabies” on the Adoption/Wellness Certificate.
  - g. Perform “**Food Demo**”, read from the laminated sheet.
  - h. Perform “**Body Condition**” exam. (Put pet on all fours, feel both sides and beneath belly to hips)
  - i. Read from “**Body Condition**” laminated sheet
  - j. Read the “**Food Recommendations**” on the laminated sheet. Check off the food you recommend on the Adoption/Wellness Certificate,
  - k. Return the demonstration animal under the exam table.
6. Take client to the Sales Person and say “**This client is ready to take photos or check out**”

### **OTHER TASKS TO BE COMPLETED DURING THE DAY**

1. Assist in the clean-up of your business at the end of the day. Recycle all used paper into the **blue** recycle bin.
2. Make sure that all wellness checkup equipment is placed in the correct location.

**Congratulations on a job well done!**